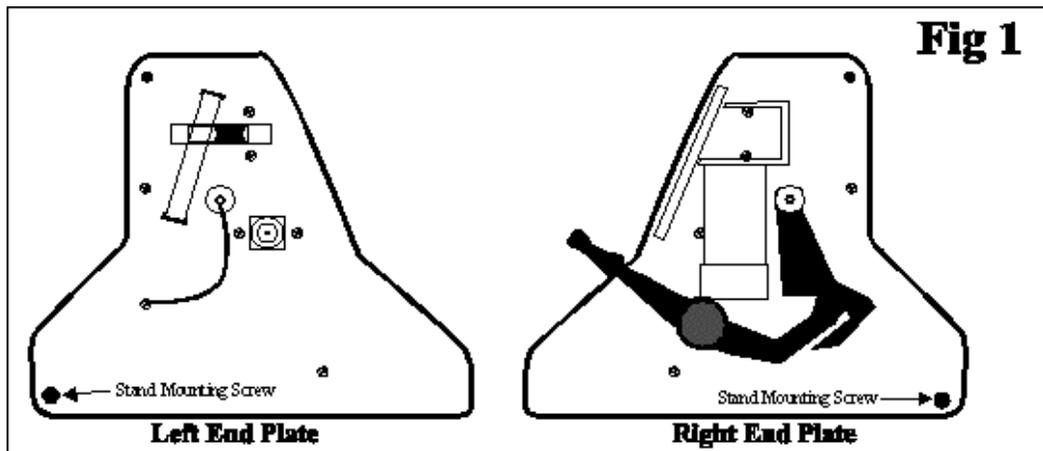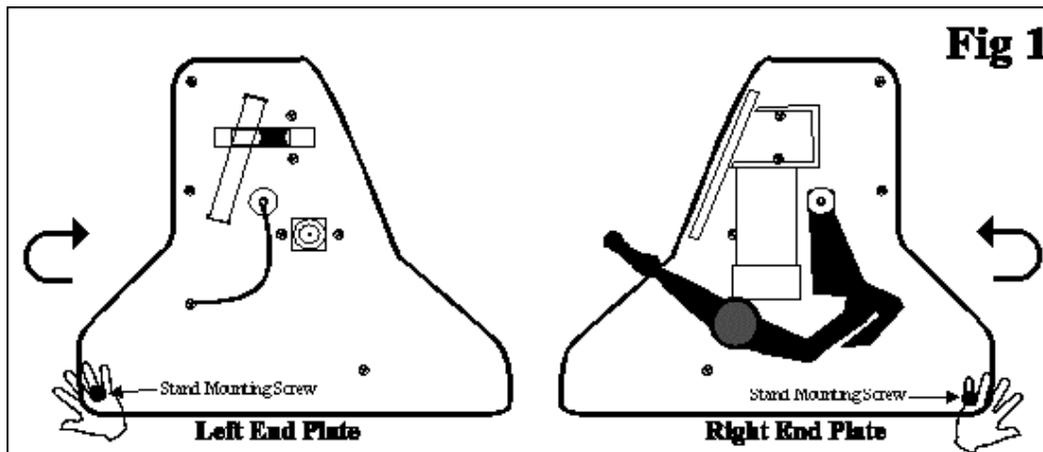To remove paper jammed under a drive shaft segment:
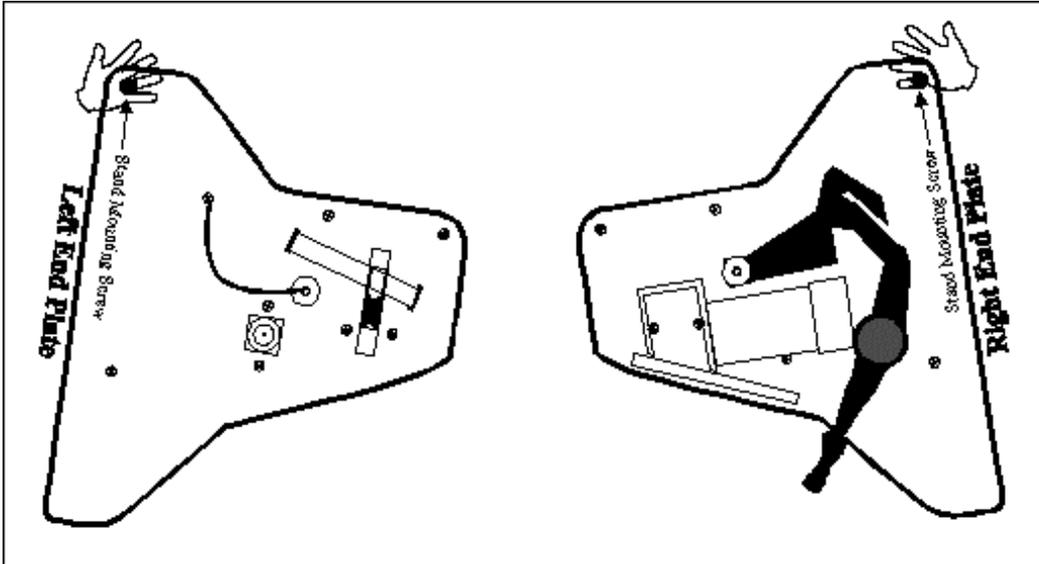
1.   Turn off the Ioline 600H/28H, unplug data and power cables.

2.   Remove the rear stand mounting screws that fasten the plotter head to the stand
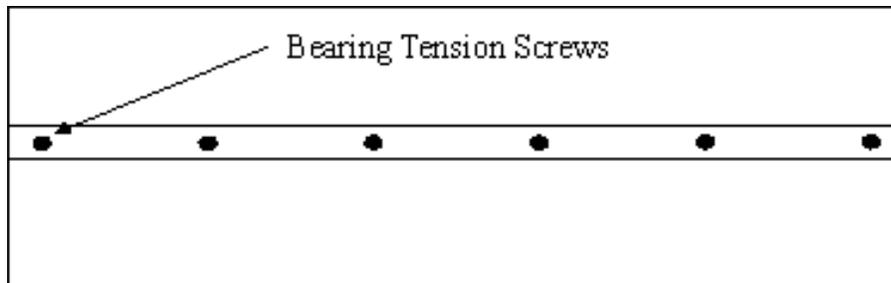   (Fig. 1).

3.   Position 2 people at each end of the machine.

4.   Have each person grab the end plate near the mounting screw, which you just
      removed.

5.   Carefully, lift from the bottom and rotate the plotter head towards the front. The
      machine should rest forward while on the stand (Fig. 1).

DO NOT LIFT THE MACHINE FROM THE REAR BY THE SILVER BAR! THIS WILL CAUSE
THE BAR TO BEND!

6. Remove the logic board, which is located on the keypad side of the machine. Note all cable connections.

7. Locate the gritshaft bearing clip tension screws. *Note: These screws are normally tightened with a torque screwdriver. In order to tension the screws properly after the procedure, mark the threads with tape to you know how far to screw them back in.*

Bearing Tension Screws

8. Loosen the screws from left to right as you are behind the machine.

9. Loosen one at a time until the gritshaft is loose on the right side.

10. Now try rotating the shaft as we did previously and have your assistant try to pull the paper out from under the shaft.

11. Once the paper is removed from under the gritshaft, tighten the bearing tension screws to the point where you marked the screw threads with tape.

12. Check to make sure the shaft turns freely once you have retighten the screws.

13. Install the board and reconnect cables.

14. Gently rotate the machine back to its normal resting position; be very careful not to drop the machine.

15. Refasten stand-mounting screws.

16. The procedure is now complete.